

Program Integrity

Health Plans have dedicated staff utilizing the latest technology to detect and prevent fraud

Managed Care is the National Standard

Managed care is the preferred delivery system for Medicaid programs in the United States, with more than 40 states utilizing the model to ensure private sector efficiencies and best practice technology is utilized in management of public programs. Managed care organizations (MCOs) contract with the State to provide oversight resources the State otherwise lacks—dedicated staff utilizing the latest technology to proactively detect and prevent fraud.

Minnesota has long been recognized as a national leader in delivering Medicaid, in partnership with the state's managed care organizations MCOs.

Provider Enrollment and Validation.

MCOs review credentials of providers to verify they are who they claim to be and qualified to deliver the service. They review, track, and collect ownership details, business transactions, social security number validation, and cross-check data against the excluded provider list.

Pre-Payment Validation.

MCOs validate information before a service is provided to make sure a service meets recognized standards for care, including monitoring inpatient and high-dollar services to validate appropriateness.

Post-Payment Audits.

MCOs scrutinize bills and medical records to validate that billed services were delivered, documented, and compliant with medical standards.

Case Study:

Housing Stabilization Services

In 2020, Minnesota became the first state to offer state program coverage for housing stabilization services. The benefit was projected to cost \$2.6 million annually.

- Unlicensed providers.
- State policy bypassed MCO review of provider credentials and network development.

The program grew to more than \$100 million before being shuttered due to widespread fraud.

Structural Integrity

Benefits should be launched only after a formal process to develop standards, including licensing of providers.

Empower Oversight

Utilize proven MCO methods: network development, pre-service reviews, pre-payment validation, and post-payment audits.



SOLUTIONS